

# Glamp site Terms and Conditions and Rules 2023

By booking here at Bloom 'n Blender, you agree to the following terms, conditions and campsite rules, and are aware that if you breach any of these rules it may result in your immediate removal from the glamp site, without any refund.

The following terms, conditions and rules are in place to help ensure the safety and enjoyment of all when staying on our glamp site.

Payments

- Full payment is due to book to your stay.
- If full payment is not received the site will be resold.
- For cancellations up to 30 days before check-in you will receive a full refund. If booked fewer than 30 days before check-in, full refund for cancellations made within 48 hours of booking and at least 14 days before check-in. After that, 50% refund up to 7 days before check-in. No refund after that.

- Payments are non-transferable.

- In the event of a pandemic or other natural occurrences, please ask for our update policies on these.

- We recommend taking out holiday insurance to cover any cancellation.

# Arrivals

- Always call or message us 10 mins prior to arrival so that we can meet you at the site.

- Park at the glamp site where instructed or you will be asked to move.
- If you are unsure of anything else then please contact the owners.
- Arrival and check in is from 3pm till 7pm.

- Late arrivals must notify reception of their estimated time of arrival if they are planning on arriving after 7pm.

- Late arrivals will only be accepted until 9pm.

# Departures

- The glamp site must be vacated by 11am on the day of departure unless a late stay has been accepted.

- Any bulk waste must be taken away with you.



- Pup tents are NOT Allowed.
- On Bank holidays it is a minimum stay of three nights.
- At weekends (Fri-Sun) in mid and high season it is a minimum of two nights stay
- In low season one-night stays on are permitted.

- Emergency access roads must be kept clear at ALL times and not obstructed in any way.

- No more than 2 people in the unit.

#### Dogs

- Dogs must be kept under control and on a lead at all times.
- Only well-behaved dogs and pets allowed onsite.
- Dog's mess must be cleaned up and disposed of in the bins provided.
- Dogs are an extra cost.

### Cars

- There is to be only ONE car per stay

- Cars should be parked at the designated parking spot at the site. Your car must be parked safely, with the handbrake on at all times.

- Driving whilst under the influence of alcohol / drugs is strictly prohibited.

Fire pits, onsite fires and BBQ's

- All fires and BBQs are to be lifted off the.
- Keep all fires and BBQs way from anything that can be burnt or be damaged (at least 5m from the tent)
- Hot ashes/BBQ coals must not be disposed of until completely cooled/extinguished.
- Hot ashes/BBQ coals must be disposed correctly in the designated bins.
- You must keep a container of water nearby.
- You must be responsible and present when fires and BBQs are hot.
- Bloom 'n Blender will not be liable for any incidences involving onsite fires.

### Fishing

- Fishing is NOT ALLOWED in the river.

### Visitors

- Any day visitors must check in and be paid for on arrival.



- Day visitors' cars are to be left at the main house unless the visitor has mobility issues and/ or other unique circumstances.

- All visitors must vacate the site by 10.00pm.

- Day visitors are limited to 4 visitors.

Location

- Please be aware that due to the rural location and changing flora/fauna we cannot guarantee reliable phone signal.

- Please be aware that due to the rural location we are unable to control certain aspects of our natural surroundings.

- Do not damage, harm or disrupt any of the flora, fauna or property on the site. If any damage is purposefully caused you will be a charged for repairs and/or possible legal proceedings may ensue.

Noise and quiet time policy

We are a glamp site for couples and families. We want customers to have fun however, they must not disturb us or our neighbours.

- No noise after 10 30pm, including but not limited to, music, shouting, loud talking or moving vehicles between 10.30pm and 7am.

- No swearing or music with swearing in at any time.

- No loitering or gathering after 10.30pm.

- Before 10.30pm any music and noise must be kept to a reasonable volume so that it does not disturb us or our neighbours and does not go beyond the parameters of your site.

- Anyone found causing a disturbance on the campsite will be evicted without a refund.

### General Information

- Please contact us directly prior to arrival if there are any special requirements.

- Weather related instances are beyond our control and we take no responsibility for this.

- In the case of an emergency please call 999.

- Please be aware, during the low and mid-season the glampsite is in a state of various ongoing renovations.

- Please be aware that emergency works may be carried out all year round.



- Bloom 'n Blender will not be liable for injury to person(s) or loss or damage to any property, car, etc. whilst on site, however such injury, loss or damage may occur.

- Bloom 'Blender reserve the right to prohibit the use of anything for any reason.

- Respect our facilities. Do not drop litter. Please leave the toilets as clean as you found them and report any issues to the owners.

- No vandalism.

- Report any accident or incidence to owners as soon as you safely can.

- Any anti-social behaviour or abusive language/actions including but not limited to aggression, yelling, intimidation, violence, towards owners and their family or neighbours will NOT be tolerated and will result in immediate removal from the glampsite without a

refund.

- Children should be supervised at all times. Parents are solely responsible for their children's behaviour and safety.

- Any litter must be disposed of in the general waste/recycle bins provided.

- Be prepared for any adverse weather conditions.

- Data Protection: The information taken at time of booking is required to be collected for the purposes of processing your reservation with us. We may process your data to keep you informed of our activities and to keep you updated with news, offers and other information that may be of interest to you. If you do not want us to use your information for the marketing purposes described in this paragraph, please let us know.

Suggested Packing List

Clothes Food and drink Eco friendly Toiletries Torch



Towels Tea/coffee/sugar (if you drink more than a few) Chargers Extra camping chairs (always useful but not necessary) Phone/ watch chargers Pen/pad/cards